

# **Overview of WebBeds**

Goldman Sachs 2<sup>nd</sup> Annual Tech Day 25 October 2018

JOHN GUSCIC Managing Director

**B2C TRAVEL** 



**B2B HOTELS** 





## **DIGITAL TRAVEL BUSINESS**

### spanning both consumer and wholesale markets

# Who is Webjet?

**B2C Travel** 

# Leading online consumer travel brands





- Webjet #1 OTA in Australia and New Zealand
- Online Republic online aggregator specialising in online car rental, motorhome and cruise travel bookings

**B2B Hotels** 

# Digital fulfillment of hotel rooms to global partners

### **WebBeds**

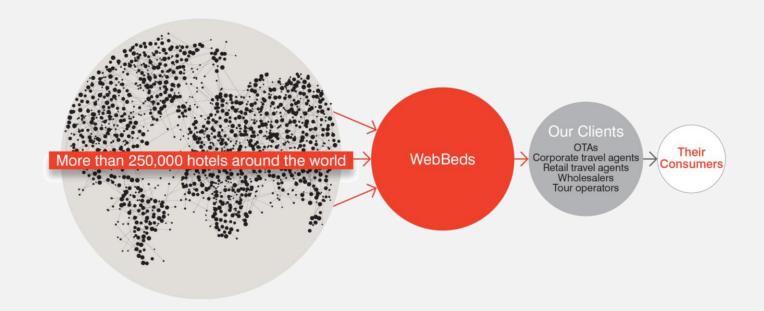
- WebBeds #2 B2B global player and the fastest growing B2B player in the world
- Global Coverage through
  - WebBeds Europe
  - WebBeds AMEA
  - WebBeds Asia-Pacific





# What is B2B?

# WebBeds offers a user-friendly solution to the global hotel room supply and distribution challenge



### We make it easier for our clients ...

- Highly fragmented market
- Expensive, inefficient and time consuming to go direct
- We provide easy access to a wide range of hotel inventory through one connection

### ... and hotel supply partners

- We help assist occupancy rate management
- We help sell their hotel rooms to clients around the world

**Significant** growth potential #2 player yet less than 3% of total global market

# US \$50 Bn+ TTV Market Opportunity...



**Europe** \$20 Billion



Asia \$18 Billion



Americas \$15 Billion



MEA \$3 Billion

# ... and each market has different characteristics

Significant number of independent hotels

Europe

Fastest growing
B2B region;
consumer
preferences vary
by country

Asia

Strong hotel chain loyalty

**Americas** 

High proportion of offline travel; highly relationship driven client market

**MEA** 

# WebBeds Strategy overview

#### Market overview

- Global market US\$50+ billion TTV
- Highly fragmented market with few global players
- Industry consolidation represents significant opportunity to gain share

### Build on our #2 global B2B position

- Currently the fastest growing B2B player in the world
- Aim to gain market share in each region
- Continue to outperform underlying market growth rates
- Focus on profitable growth
- Augment organic growth with strategic acquisitions

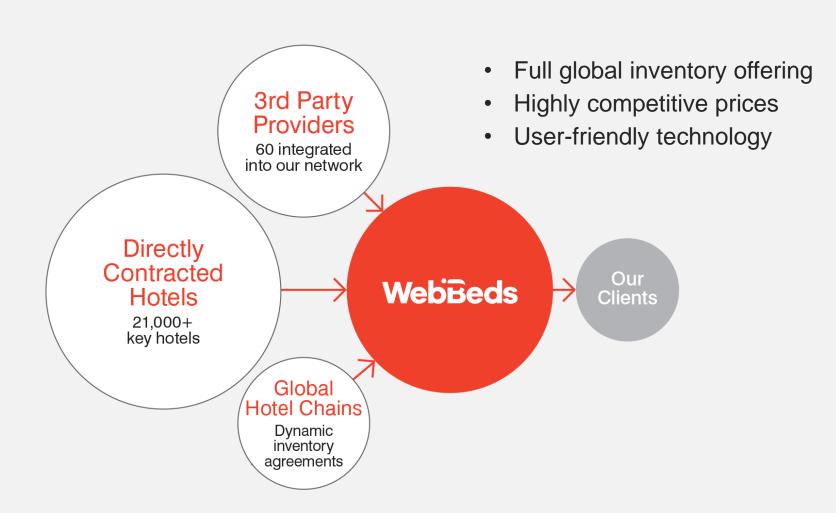
### At scale, targeting "8/5/3"

At scale, 8% revenue/TTV and 5% costs/TTV to drive 3% EBITDA/TTV

### Reiterating bookings growth targets

- We continue to see significant growth opportunities in both the B2C and B2B markets and reiterate our medium term bookings growth targets for FY19-20
  - 3 year B2B growth target Bookings growth of more than 5 times the underlying market growth rate in each market

Our differentiated offering Multi-supply aggregation strategy



# Why we are winning share

The WebBeds model			
One of very few global players	<ul> <li>We provide clients with easy access to global hotel accommodation inventory</li> <li>Most clients use several B2B providers – as the #2 global player, we are a meaningful inclusion in their sourcing mix</li> <li>We offer hotel suppliers access to the fastest growing global distribution platform - helping them sell their hotel rooms to a global client base</li> </ul>		
Greatest breadth and depth of inventory offering	<ul> <li>Combination of directly contracted and third party inventory means we are able to provide a full global inventory offering</li> <li>Better able to fulfil accommodation requests at times of peak demand</li> </ul>		
Highly competitive prices	<ul> <li>All supply sources are aggregated and only the lowest priced option for each hotel is displayed to clients</li> <li>As many hotels have multiple supply sources, clients only see the most competitive room</li> </ul>		
Low cost model	<ul> <li>Our entire offering is designed to effectively manage costs</li> <li>Direct contracting efforts are focused on key hotels - leverage third party offerings to provide full breath of inventory without increasing contracting costs</li> <li>Cost-effective customer support centres</li> <li>RezChain helping to reduce overhead costs</li> </ul>		
Market leading technology	<ul> <li>We offer user-friendly XML and website connections - vast majority of clients use XML connections</li> <li>Our highly efficient technology offers sub-second response times for XML connections</li> </ul>		
Experienced management team	<ul> <li>Significant industry experience across all of our key geographic markets</li> <li>Entrepreneurial and customer-centric culture</li> </ul>		

# Why we are winning share Network effect

### Demand

...the more demand we get from our clients...

# Inventory

...the more hotels we have on offer...

### Growth

...more meaningful we are for hotels as a distribution channel...

## Content

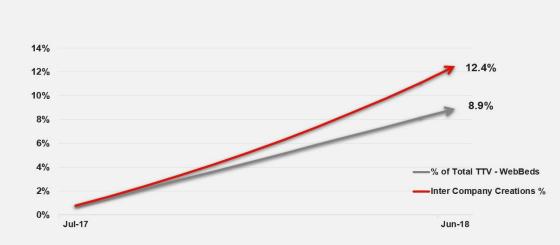
...the more content and better rates we get from hotels...

# Directly contracted inventory driving competitive advantage

# Direct contracts are a key component of our global distribution network

- Direct contracts help replace lower margin inventory with higher margin inventory
  - Since acquiring JacTravel, TTV from JacTravel inventory sold to non-JacTravel clients as % of total WebBeds TTV has grown from 1% to 9%
  - JacTravel inventory accounted for more than 12% of total WebBeds forward bookings as at June 2018
- Targeting 35,000 direct contracts by FY21
- We continue to look for opportunities to expand our directly contracted inventory through organic growth and strategic acquisitions
  - Key focus Asia and LATAM

### **Increasing Relevance of JacTravel Inventory**



### **Direct contracts delivering higher margin**

	FY17	FY18	
WebBeds TTV	\$482 million	\$1,354 million	
Directly contracted hotels	10,000	21,000	2x
TTV from direct contracts as % total TTV	30%	50%	
TTV from higher margin direct contracts	\$145 million	\$677 million	4.5x

# Our "8/5/3" target

### At scale, 8% revenue/TTV and 5% costs/TTV should drive 3% EBITDA/TTV

#### TTV

- Different regions have different revenue/TTV margins higher in more mature markets
- Highest in Europe, followed by MEA and Americas and Asia.
- Lower in regions where we are focused on building scale (ie Asia and LATAM)
- From 1 June 2019, we will switch to a volume based earnings arrangement with Thomas Cook. TTV from Thomas Cook will be at significantly lower revenue/TTV margins than overall WebBeds business (but TTV volume expected to be substantial)

#### Costs

- Multi-supply aggregation strategy designed as a low cost model
- Cost effective customer support centres
- RezChain (our blockchain initiative) helping reduce overheads
- Cost investments made "ahead of the curve" key investments are contracting and sales staff. Will continue to invest in Asia and LATAM in order to reach scale
- All costs associated with supporting the Thomas Cook agreement are included in FY18 results (with no revenue recognition until 1 June 2019)



# Q&A

**B2C** TRAVEL



**B2B** HOTELS

**WebBeds** 



# **Thank You**

B2C TRAVEL

webjet.com.au

**B2B** HOTELS

**WebBeds**